

Frequently Asked Questions about participation in TPAM2021

Thank you for your registration for TPAM2021. Some of the programs of this year's TPAM take different forms than before. We hope these FAQs help you navigate through the programs.

Q1: What can I do on TPAM My Page?

You can:

- Book tickets for TPAM Direction performances. A Peatix account is needed, and some of the performances do not require reservation.
- Participate in the online programs of TPAM Exchange. A Zoom account is needed.
- Register as a host of a Group Meeting.
- Access and use the Contact List.

Q2: Do the services for participants differ from before?

- Your TPAM Pass will be issued as PDF instead of a card. You can view and download your TPAM Pass at “View/Print My TPAM Pass” button on the top page of your My Page. If you are physically visiting the venues, please show your TPAM Pass with your mobile device or bring a printout (color and size of the printout does not matter).
- Tickets for TPAM Fringe performances are not available on TPAM My Page and TPAM Information Desk. Please contact each artist/company about tickets for their shows.
- We will not distribute printed program booklets. Please refer to the “[SCHEDULE \(ALL\)](#),” “[SCHEDULE \(ONLINE\)](#)” and “[ALL PROGRAMS](#)” on the TPAM2021 website.

Q3 : Are there programs that are accessible online?

Yes. Please refer to the “[SCHEDULE \(ONLINE\)](#)” on the TPAM2021 website.

Q4: What is TPAM Information Desk?

It is a reception desk that opens on the ground floor of BankART Temporary (Yokohama Creativecity Center), where the staff of TPAM answers your questions and assists your participation in TPAM.

Q5: No Speed Networking this year?

No, sorry. Please make use of the Contact List to find people and directly write to them.

Q6: How can I book tickets for TPAM Direction performances?

At “Book Tickets for TPAM Direction” on the top page of TPAM My Page, we will announce links to Peatix sales pages where you can purchase tickets at professional prices. The links will be ready very soon (as of December 9).

Q7: What do you do to prevent Covid-19 infection?

We follow the guidelines of each venue. We might need to take your temperature and ask you to sanitize your hands at the door, so please come to the venue early enough. Before coming to KAAT Kanagawa Arts Theatre, please make sure that you have read “[Novel Coronavirus Infection Control and Prevention at KAAT Kanagawa Art Theatre.](#)”

Please feel free to ask other questions at:

Performing Arts Meeting in Yokohama Secretariat

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